

We are excited to invite all our members to our Annual Conference. The day will be filled with valuable information, entertaining speakers, good food and the opportunity for our members to network with their peers.

THURSDAY
OCTOBER 24, 2024
8:00AM – 4:30PM

Keynote Speaker: Merlyna Valentine
Change Chose Me

Change can be difficult; it is a process, not an event. In these unprecedented times, we have all faced significant changes. When change chose her, Ms. Valentine transformed adversity into success, and obstacles into opportunities. This highly engaging session reveals the secrets to staying motivated and positive, even in the face of challenges and setbacks. As we move forward and navigate the complex landscape of living and working in our “new normal”, her message is a roadmap for resilience. Through inspiring stories and practical strategies, our keynote speaker will remind us of our power to choose our mindset, build resilience, and thrive in challenging times.

Michael Pott, PRISM

Pooling Perspectives on Nuclear Verdict Data

In recent years, the legal landscape in California has seen a surge in nuclear verdicts—runaway jury awards that far exceed the expected compensatory amounts, often reaching into the tens or hundreds of millions of dollars. This session will delve into the phenomenon of nuclear verdicts, exploring their causes, implications, and strategies for public entities.

Noon - 1:00PM

Lunch

Sam Adams and Jake Dickman, GSRMA

Enhancing Public Agency Efficiency and Accessibility Through Innovative Solutions

This insightful presentation will delve into a series of impactful topics aimed at transforming public agency operations. Together we will cover a range of free automation tools and learn how to leverage them to streamline processes and reduce manual workload. Additionally, we will highlight discounted or free services to public agencies, in relation to cyber security and IT management. Finally, we will cover the latest enhancements in ADA regulations for websites, providing essential guidelines to ensure accessibility and compliance. This session is designed to equip public agencies with the knowledge and resources to operate more effectively and inclusively.

Derek Haynes and Dylan de Wit, Porter Scott

Managing Liability Risk – Avoiding Claims & Managing Those You Are Unable to Avoid

Employment practice claims are not only expensive, but they are also disruptive to the effective operation of an organization. This session explores the foundational steps for effectively managing employment practices liability exposures. Attendees will learn how to properly prepare and train managers, engage in pre-claim collaboration with experienced legal counsel, and strategically litigate employment practice liability cases.

5:00 - 7:00 PM

Vendor Reception Hosted by GSRMA

*Golden State Risk Management Authority
18th Annual Training Conference
Rolling Hills Resort, Corning, CA
October 24-25, 2024*

FRIDAY
OCTOBER 25, 2024
8:00 - 9:00AM

Ryan Brannon, Jake Dickman, and Steve Wood, GSRMA

Workplace Violence Prevention Plan Requirements

California's newly implemented workplace violence prevention plan requirement became effective in July of this year. In this session, we will explore the legal mandates and practical steps necessary for compliance. Attendees will learn about key components of the regulations, including risk assessment, employee training, incident response, documentation and possible penalties for non-compliance.

Deborah Micheli, County of Glenn – Interim County Counsel
Through the Legal Lens – Public Engagement

California law provides general rules for public engagement which local agencies must follow when conducting official business. This session will focus on the steps local agencies must take to ensure the public's right to attend and participate in meetings and the legal boundaries of communicating with the public through social media.

9:30 – 10:30AM

Dave Glende, and Tim McClanahan, GSRMA

Managing your GSRMA Policies and Membership

As your partner in risk management, we strive to make your interactions with us useful, productive...and painless! In this session, we will identify the information we need from you, when we need it and how you can best provide it. We will also describe the various options to interact with our team with an emphasis on the member portal where members may be surprised at the type, as well as the amount of data and documents, available to them.

Brenda Eldredge, Jaheesha Griffin, and Amy Gunter, GSRMA

The 5 "W"s of Initial Claims Investigation: Who, What, When, Where, and Why?

By understanding our process for adjusting claims, members may be better able to contribute to their positive resolution. This session will focus on a vital aspect of claims handling: our initial investigation. We explain the importance of conducting an investigation, how we identify who or what is being investigated, and the methods we use in various situations.

11AM – Noon

Closing Keynote: Paul Briley

The Power of Listening

With the speed of change in our world, do you sometimes feel like you're working alone and having to come up with your own answers? Do you find yourself stuck, not knowing the right path or how to break through? This can create invisible walls between our problems and potential solutions. When faced with real-world problems, how can we use the art of listening to help us tap into the wisdom of others, our environment and ourselves? Through exercises and table discussions, we will explore the power of listening through practice and reflection with peers.

Noon – 1:00PM

Lunch

Golden State Risk Management Authority

18th Annual Training Conference

Rolling Hills Resort, Corning, CA

October 24-25, 2024

Please Register by October 7, 2024

Golden State Risk Management Authority's 18th Annual Training held October 24-25, 2024, at Rolling Hills Resort & Casino in Corning, CA.

Click [HERE](#) to register on our website, or return the completed form via Fax to 530.934.8133, or Email to events@gsrma.org

The Conference begins with Registration and Full Breakfast at 7:00AM each day

Name (Last, First)

Title

Member Entity

Phone

Address, City, State and Zip

Email Address

Please check the sessions you will be attending:

- Thursday – General Session - 8:00AM – 4:30PM**
- Thursday Evening - Vendor Reception - Hosted by GSRMA from 5:00 – 7:00PM**
- Friday Concurrent Sessions**
Please select one option during each time slot below:
 - 8:00 – 9:00AM**
 - Workplace Violence Prevention Plan Requirements**
 - Through the Legal Lens – Public Engagement**
 - 9:30 – 10:30AM**
 - Managing Your GSRMA Policies and Membership**
 - The 5 "W"s of Initial Claims Investigation: Who, What, Where, and Why?**
 - 11:00AM – Noon**
 - Closing Keynote: The Power of Listening**
- Friday Lunch**
 - On-Site**
 - Boxed To- Go**

Accommodations

There are two hotels onsite, their contact information is below:

- The Lodge (The Vagabond Inn) is located at the North end of the main building
- The Inn at Rolling Hills, is South of the facility adjacent to the Conference Center

The phone number for reservations is (530) 528-3500. <https://rollinghillscasino.com/>

Mention *Golden State Risk Management Authority* to receive the special conference rate

Driving Directions:

From the *North* – Take Interstate 5 South to Exit 628, Liberal Avenue. Exit right on Liberal Ave., then turn left onto Everett Freeman Way, where you will arrive at Rolling Hills Resort

From the *South* – Take Interstate 5 North to Exit 628, Liberal Avenue. Exit right, then turn left on Liberal Ave. and drive over the overpass. Turn left onto Everett Freeman Way, where you will arrive at Rolling Hills Resort